

OLD MILVERTON AND BLACKDOWN JOINT PARISH COUNCIL

GRAHAM E. COOPER
Clerk to the Council
Telephone 01926 426942
E-mail theclerk@omandbparishcouncil.org.uk

151, Cubbington Road
Royal Leamington Spa
Warwickshire
CV32 7AZ.
January 2022.

Dear Parish Councillor,

You are requested to attend the Meeting of the Parish Council on Monday 17th January 2022, at 8.00 p.m. at the Village Hall, Church Lane, Old Milverton CV32 6SA to transact the business in the Agenda below.

The meeting will be conducted as far as possible with reference to current coronavirus guidance. Please have face coverings available.

Anyone with apparent coronavirus symptoms or who has been advised to self-isolate is requested not to attend.

Please let me know in the event of your not being able to attend.

Yours sincerely,
Graham E. Cooper
GRAHAM E. COOPER
Clerk to the Council.

AGENDA

Members are reminded that they should declare the existence and nature of their personal interest at the commencement of the relevant item (or as soon as the interest becomes apparent). If that interest is a prejudicial interest the Member must withdraw from the room unless one of the exemptions applies.

1. Declaration by members of the existence and nature of any personal interest in any of the items on this agenda.
2. Consideration of any apologies for absence
3. Consideration of the draft minutes of the Meeting on 29th. November 2021 (copy attached).
4. Matters from the previous meeting
5. Correspondence and announcements
6. Review of recent Planning Applications
7. CURRENT REPORT ON SCHEMES TO BE FUNDED FROM CIL GRANT
Proposal: That the report on current "CIL Schemes" at Appendix A be noted.
8. REPORT ON PROBLEMS EXPERIENCED WITH HSBC BANK
Proposal: That the summary at Appendix B concerning problems with HSBC Bank regarding safeguarding issues be noted.

9. UNITY TRUST BANK, BIRMINGHAM

Proposal: That the Parish Council's bank accounts be transferred to the Unity Trust Bank, Four Brindly Place, Birmingham B1 2JB as soon as practicable.

10. Consideration of accounts for payment as listed on the schedule provided for Parish Councillors.

11. Items for forthcoming meetings.

12. Noting of Balance and Bank Statement Comparisons

End of formal meeting

Public participation

NEXT MEETING: MONDAY, 14TH. MARCH 2022 AT 8.00 P.M.

APPENDIX A

OLD MILVERTON AND BLACKDOWN JOINT PARISH COUNCIL

**GRANT OF CIL (COMMUNITY INFRASTRUCTURE LEVY) FUNDS
£7,129.69 to be claimed by 25 October 2024**

Suggestions made

Traffic calming measures on Stoneleigh Road B4113 near Sandy Lane

Instal 40 mph sign on Stoneleigh Road B4113 after Bericote Road Roundabout, heading towards Old Milverton

Safe crossing of Kenilworth Road A452 near Northumberland Road junction (in Leamington Town Council area)

Safe crossing of Kenilworth Road A452 near Sandy Lane junction

Feasibility study to explore new foot ways/cycle ways

Latest position

Highway Engineer's comments: traffic calming measures are not installed on B roads

Highway Engineer's comments: there are already adequate 40 mph reminder signs on this stretch

Highways Engineer's comments: there is sufficient room here for central reserve, though drive accesses would prove challenging; cost £10,000 - £12,000

Highways Engineer's comments: there is already a dropped curb here but no central reserve since there is insufficient room.

Highways Engineer's comments: the study to form a foot way along the eastern verge (i.e. the one on the Leamington side) of Old Milverton Lane, the continuation B4113 - within the verge rather than along its edge adjacent to the

	carriageway would require a non-returnable deposit of £500 (if more, the balance would be deducted from the cost of the agreed scheme)
Blackdown welcome signs on Stoneleigh Road (number to be specified: just 2 on Stoneleigh Road)	Highways Engineer's comments: non-refundable deposit of £500 required (if more, balance deducted from cost of the agreed scheme)
Decorative notice boards at footpaths and/cycle ways	E-mail to Ryan Machin, Location Officer, 12.12.21 re siting, forwarded to Traffic and Safety 13.13.21, from whom response awaited.
Tree planting along Stoneleigh Road B4113	Decision of WCC Forestry Section awaited and whether PC will be asked to top up available funding
Provision of benches in Blackdown	
Contributions to Old Milverton Village Hall improvements	
Hardstanding at both notice boards	

APPENDIX B

OLD MILVERTON AND BLACKDOWN JOINT PARISH COUNCIL

Safeguarding checks problem with accounts 01316079 and 13160432

6.11.2020	Letter from HSBC Safeguards indicating the need for organisational details of Parish Council's accounts. Telephoned 0800 030 4516 and the adviser indicated that the matter had been "dealt with".
29.01.2021	Letter from HSBC indicating the need to provide further information and inviting call to 0800 030 4516. Spoke to Bojan with the details and nothing further heard so assumed that all was well.
15.06.2021	Telephone interview with Chris Jessop at 3.30 p.m. at the end of which I took it that all the necessary information had been given.
10.08.2021	Letter from HSBC referring to the interview and indicating that more details should have been submitted (which had not been mentioned during the interview) and the need to complete the review by 8.09.2021
12.08.2021	Letter from HSBC indicating more information needed
17.08.2021	Spoke to Rachel of HSBC who said that if any further information is needed they would telephone. If nothing else was needed we should hear no more.

- 19.08.2021 Spoke to Lorraine of HSBC at 9.30 a.m. who indicated it was necessary to verify the 6 trustees, which I duly confirmed. I was also asked to provide a copy of my driving licence which I e-mailed on 19.08.2021 to cmb.okye.response@hsbc.com
- 24.08.2021 Letter from HSBC indicating some further information as required
- 26.08.2021 Spoke to Chloe who was unable to identify anything further required except that my e-mail of 19.08.2021 could not be identified so I re-sent immediately and she confirmed its receipt. She thought that this completed all requirements.
- 01.09.2021 E-mail from HSBC setting out information required
- 10.09.2021 Letter to HSBC expressing the hope that all information required had now been provided.
- 11.10.2021 Letter from HSBC indicating that still more information was outstanding
- 11.11.2021 Letter from HSBC indicating that not all required information had been received and that this could result in withdrawal of the accounts from 13.12.2021
- 12.10.2021 Spoke to Rachel of HSBC who confirmed that I had provided the requested information on 19.08.2021. I referred to my frustration. She apologised and said she would arrange for a letter to be sent confirming that all details had been provided and that the accounts would remain open.
- 15.11.2021 Spoke Elaine of HSBC who gave me to understand that some matters remained to be followed up based on the details already given. A Case Manager would telephone me in the next 2 days to deal with the matter and meanwhile our accounts would remain open.
- 18.11.2021 Spoke to Khaled of HSBC since no call had been returned. The Manger dealing with it was Chris Jessop to whom a message was being sent to call me within the next 2 working days
- 25.11.2021 No return call received so spoke to David of HSBC who went to a great deal of trouble in assimilating the information provided and I was on line for a lengthy time. He kept referring to the completion of a form, but it appeared all the requested information had been provided orally. He was still unable to sort the matter out but promised I should be contacted and I expressed concern about the threat to close the Council's accounts.
- 06.12.2021 Still no communication received, so spoke to Raj of HSBC who confirmed that all necessary details had been provided and that, therefore, the accounts would not be closed. He sent an e-mail to the HSBC Department processing the matter and seemed positive that the matter would be cleared soon and that a communication to that effect would be sent.

- 20.12.2021 Letter received dated 14.12.2021 from HSBC advising that the accounts had been withdrawn
- 21.12.2012 Attended HSBC Bank, Leamington Spa, to try to rectify the situation and was assisted by Oliver, who put me in contact with Louise (staff ID43348685) who promised to e-mail the Safeguarding Team with a request that they contact me urgently especially in view of the delays already experienced.
- 23.12.2021 Telephone call from Tracy Burkinshaw of HSBC, a person who at last seemed to see our point of view. She seemed to understand how the Bank had gone wrong: it appears Chris Jessop, who carried out the original telephone interview had left and her work had not been effectively transferred. I was asked to submit proof of the Parish Council's administrative address and to confirm the signatories, which was duly done. Tracey Burkinshaw promised to set in motion arrangements to unlock the account.
- 31.12.2021 Received through post bank statements for the accounts and message from Tracy Burkinshaw that the review had been extended so that the accounts could be used and as soon as she gets the case back from the next stage she will conclude the review.

The Bank Staff tended to give their first names only.

GRAHAM E. COOPER